

journey UPWalker®

PREMIUM LITE

PRODUCT MANUAL



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 **journey**
HEALTH & LIFESTYLE®

Safety Warnings & Maintenance

TO ENSURE YOUR SAFETY IN USING THE JOURNEY UPWALKER® PREMIUM LITE, THE FOLLOWING SAFETY INFORMATION AND ALL INSTRUCTIONS MUST BE FOLLOWED.

- DO NOT use this product without first reading and understanding the instructions contained in this booklet.
- DO NOT exceed 400 lb (181 kg) weight limit.
- User assistance is recommended for customers with fall risk.
- DO NOT use the Journey UPWalker Premium Lite if there is apparent damage or if any parts are missing.
- Care should be taken to ensure that height adjustment locks, handles, brakes or any other functional or moving parts are in good working order before operation.
- Periodically check engagement of seat rail in frame and armrest height adjustments to make sure they are secure.
- Periodically check all screws and fasteners, and re-tighten if necessary.
- DO NOT ride the Journey UPWalker Premium Lite when seated or when standing with all your weight on the armrests; do not lean disproportionately on one of the armrests.
- DO NOT use on stairs, escalators, moving sidewalks, or uneven surfaces.
- DO NOT go up or down inclines greater than 15% or diagonally across inclines greater than 5%.
- Be careful to avoid pinching your fingers while raising and lowering the armrests and opening and closing the Journey UPWalker Premium Lite frame.
- ALL WHEELS must be in contact with the floor at ALL TIMES to ensure the Journey UPWalker Premium Lite is properly balanced.

FAILURE TO FOLLOW THESE INSTRUCTIONS CAN LEAD TO SERIOUS INJURY OR DEATH. FOR SAFETY AND WARRANTY COMPLIANCE, THE JOURNEY UPWALKER PREMIUM LITE IS ONLY TO BE USED BY A CONSUMER IN A MANNER FOR INTENDED USE AS A MOBILITY ASSISTANCE DEVICE. MISUSE OF THE JOURNEY UPWALKER EZ MAY VOID WARRANTY.

Journey UPWalker Lite EZ Product Features



- | | |
|-----------------------------------|--------------------------------------|
| 1. Handgrip | 9. Sit-to-stand handles |
| 2. Parking/hand brake | 10. Seat |
| 3. Beverage holder | 11. Seat rail |
| 4. Armrest support | 12. 2 Motion activated safety lights |
| 4a. Removable armrest comfort pad | 13. Personal item bag |
| 5. Luxury personal item bag | 14. Brake adjustment knob |
| 6. Height adjustment tube | 15. Front wheel 10" |
| 7. Backrest | 16. Rear wheel 8" |
| 8. Height adjustment lock | |

Opening the UPWalker Premium Lite

Remove the UPWalker Premium Lite v2 from the box and check the contents and the packaging for any damage or missing parts. This rollator is supplied in disassembled form.

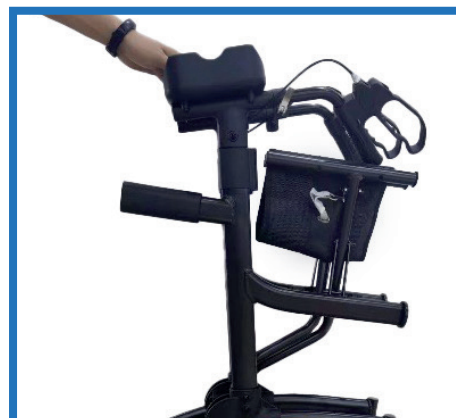
Included in packaging:

Main frame x1	User manual x1
Cup holder x1	Personal shopping bag x1 Deluxe bag x1
Backrest x1	Lights x2



Assembly

Grab the handles and lift the frame upward until the upper frame is vertical to the base.



Locking Mechanism

Turn the orange lever so that the slot fits with the small locker, then turn the locker clockwise to lock the mechanism. Repeat this on the other side.



Setting Up the Seat

Press down from both sides of the seat to open the frame. A click will be heard once it is locked. ALWAYS ensure the seat is locked before sitting on it.



Silver Lever Lock

Turn the upper handle upward and lock the silver lever by turning it inward. Repeat this on the other side.



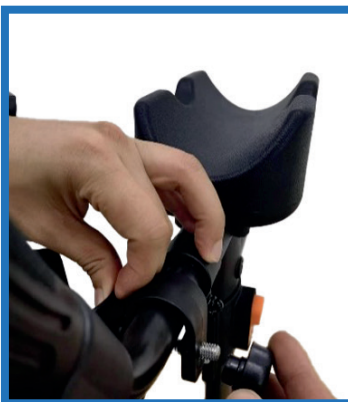
UPWalker Premium Lite Unfolded

At this stage, the UPWalker Premium Lite v2 should be unfolded as shown in the picture.



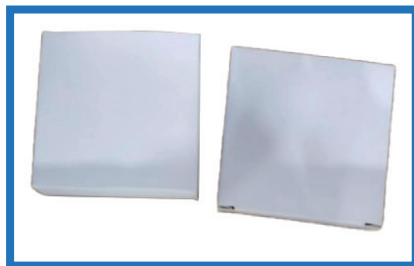
Attach Cup Holder

Locate the U clip — Adjust the soft plastic fitted piece, then clamp it onto the upper handle, insert the bolt of the cup holder through the 2 holes, lock it in twisting the knob on the other side; The cup holder is attached to the product. Please note that the cupholder can be attached on either left or right side.



Motion Activated Lights

Open the two white small boxes and take out the LED lights. Firmly press each light into the metal holder, ensuring it is tightly attached and won't fall off easily. Repeat this for the other side.



Attach Personal Shopping Bag

To add the personal shopping bag and attach one side of the hook onto the front seat tubing, then repeat on the other side.



Attach Deluxe Bag

To add the deluxe bag, open the Velcro on one side, attach it to the upper handle, then repeat on the other side.



Attach Backrest

Take the backrest with the logo facing the front of the UPWalker Premium Lite v2. Fit the slot on one side with the ridge on the frame and slide it down to the end. Repeat on the other side.



III. INSTRUCTIONS FOR USE

Assembly Complete

Your UPWalker Premium Lite v2 assembly is now complete!



IV. SAFE HANDLING, CARRYING, AND TRANSPORT

To prevent injury, product damage, or safety incidents during storage, transportation, or routine movement, always follow these guidelines when handling the walker.

Before Moving or Transporting the Walker

Safe Carrying Procedures

1. Use Designated Lifting Points

- Always lift the folded walker by the frame.
- Do not lift the walker by the armrests, handgrips, seat, wheels, brake cables, or accessory bags.

2. Maintain Proper Lifting Technique

- Bend at the knees and keep your back straight when lifting.
- Keep the folded walker close to your body while carrying.
- Avoid twisting your back while lifting or lowering the product.
- If the walker feels too heavy or awkward, request assistance.

3. Keep the Walker Folded During Carrying

- Ensure the frame remains fully folded and secured before lifting.
- Verify that moving parts cannot unexpectedly open during transport.

Moving the Walker During Routine Use

1. Rolling the Folded Walker

- When possible, roll the folded walker on all four wheels instead of carrying it.
- Move slowly and maintain control of the walker at all times.
- Be cautious when crossing thresholds, ramps, uneven surfaces, or obstacles.

2. Navigating Tight Spaces

- Confirm the walker is fully folded before moving through narrow doorways, hallways, elevators, or storage areas.
- Watch for pinch points around the folding mechanism.

Loading Into a Vehicle

1. Prepare the Vehicle Area

- Clear the cargo area before loading.
- Ensure sufficient space is available for the folded walker.

2. Lift Safely

- Use proper lifting techniques and maintain a secure grip.
- Lift with both hands and avoid sudden movements.
- Place the walker gently into the vehicle to prevent damage.

3. Secure During Transport

- Position the walker so it cannot shift, roll, or tip during transit.
- Use cargo straps or other restraints when appropriate.
- Do not place heavy objects on top of the folded walker.

V. STORAGE GUIDELINES AND SAFETY WARNINGS

Storage Guidelines

- Store the walker in a clean, dry location.
- Keep the walker folded and secured when not in use.
- Avoid placing the walker where it may create a trip hazard.
- Do not store heavy items on the walker or against moving components.
- Inspect the frame, wheels, and folding mechanism periodically for signs of damage.

Safety Warnings

- ⚠ Always ensure the walker is fully folded and secured before carrying or transporting.
- ⚠ Never carry the walker by the armrests, brake cables, seat, or accessories.
- ⚠ Keep hands and fingers clear of pinch points when folding or unfolding the frame.
- ⚠ Use proper lifting techniques to reduce the risk of back strain or injury.
- ⚠ If any part of the walker appears damaged, loose, or difficult to operate, discontinue use until it has been inspected and repaired.

These procedures help ensure safe handling of the walker during storage, vehicle transport, shipping, and everyday movement while minimizing the risk of injury or product damage.

Warranty Information

Journey Health & Lifestyle stands firmly behind our commitment to provide premium quality products. Our standard warranties represent our confidence in the materials and workmanship of your new UPWalker Premium Lite.

The frame is warrantied to be free from defects in material and workmanship, under NORMAL use, for the lifetime of the original consumer purchaser when purchased from Journey Health & Lifestyle or an authorized Journey Health & Lifestyle dealer. Accessories and non-durable components such as wheels, brakes, seat, lights, handgrips, and armrests, which are susceptible to normal wear and tear and subject to periodic replacement, are warrantied for six (6) months. During these warranty periods, our warranties cover all parts, labor and shipping for repairing the UPWalker. Our warranties expire on their respective anniversaries and immediately upon any sale or transfer of ownership or use of the product to another person.

Our warranties do not cover the following:

- A product modified or repaired without prior written authorization from Journey Health & Lifestyle or a Journey Health & Lifestyle dealer.
- Routine brake adjustments.
- Problems arising from:
 - User negligence.
 - Any failure to adhere to UPWalker user and maintenance instructions.
 - Any abuse or misuse of the product for purposes other than those specified in the UPWalker User Guide.

Customer Support

For customer support on the purchase, use, maintenance and repair of your UPWalker Premium Lite, please contact Journey Health & Lifestyle Customer Service at: (800) 958-8324 or shopjourney.com

When contacting us, please have available the following information:

- The date of your purchase and form of payment.
- The product serial number.
- A description of the defect or problem requiring service.

DO NOT return any products to Journey Health & Lifestyle without our prior authorization.

If you purchased your UPWalker Premium Lite from an authorized Journey Health & Lifestyle dealer, please contact that dealer. If you do not receive satisfactory service from the dealer, please call Journey Health & Lifestyle.



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If you have any questions, call us at our toll free number:

1-800-958-8324