



BREEZE
ROLLATOR

PRODUCT MANUAL



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Welcome to Your Breeze Rollator

Thank you for purchasing the Breeze rollator! This lightweight rollator is strong enough for everyday use while still easy to lift, carry, and maneuver. It can be used on flat surfaces indoors and outdoors. The padded seat and backrest offer a comfortable place to take a break when needed, while the easy-fold design makes it convenient to travel or store the rollator. Adjustable handles and responsive hand brakes provide safety and control.

Please read the instructions carefully. If you have any questions regarding your Breeze rollator, contact Journey Health & Lifestyle Customer Service by calling **800-958-8324**.

IMPORTANT: READ BEFORE USE

To help keep you safe while using your Breeze rollator, please read and follow all the information below.

Maximum Weight

- Do not exceed the maximum user weight of 300 lb (136 kg).
- Misuse or overloading can cause the rollator to tip or break, leading to serious injury.

General Safety

- Do not use this product until you have read and understood all instructions in the manual.
- User assistance is recommended if you have balance problems, are at high risk for falls, or feel unsteady.
- Do not use the rollator if any parts are missing, loose, or visibly damaged.
- Before each use, check that:
 - Height adjustment locks are fully engaged.
 - Handles and armrests are secure.
 - Brakes work properly and release fully.
 - All moving parts (such as folding joints and armrests) move smoothly.

Use and Terrain

- Do not ride on the rollator while seated or standing; it is not a wheelchair or transport chair.
- Do not place all your weight on one armrest or lean heavily to one side; keep weight evenly spread between both arms and legs.
- Do not use the rollator on stairs, escalators, moving walkways, or very uneven surfaces.
- Do not go up or down:
 - Inclines greater than 15%.
 - Diagonal slopes greater than 5%.
- Always keep all four wheels on the ground at all times, so the rollator stays properly balanced.
- Be careful to keep fingers, clothing, and loose items away from hinges and moving parts when:
 - Raising or lowering the armrests.
 - Opening or folding the frame.
- Move slowly and make adjustments one side at a time to avoid pinching.

Cleaning and Materials

- Clean the rollator regularly with a damp cloth and mild detergent. Allow all parts to dry completely before use.
- The rubber handles and pads are made from closed-cell material and can be wiped with appropriate antiseptic cleaners.
- Do not use harsh chemicals or abrasive cleaners, as they may damage the surfaces.

Failure to Follow Instructions

Failure to follow these instructions can lead to serious injury or death. The Breeze rollator is designed only as a mobility assistance device for a single user. Using it in any other way, or modifying it, may make it unsafe and void the warranty.

- Carefully remove all packaging. Avoid using knives or other sharp tools, as they may damage the rollator.
- Remove and discard the cardboard tubes that protect the brake assembly.
- Check all parts for visible damage, cracks, or missing pieces.

WARNING – DO NOT USE IF DAMAGE

If you see any damage or suspect a fault, do not use the rollator. Contact Journey Health & Lifestyle Customer Service right away.

Intended Use

This rollator is designed to:

- Assist you while walking.
- Help you carry small personal items in the provided accessory bag.

Use the **included accessory bag only**. Do not attach or hang other bags, baskets, or oxygen tanks from the frame, handles, or backrest, as this can affect balance and safety.

The rollator is intended for use:

- Indoors and on standard, even outdoor surfaces such as sidewalks and smooth floors.
- Not on rough terrain, steep slopes, or pot-holed surfaces.



Key Features

- Ergonomic handgrips to reduce pressure on your hands.
- Easy-to-use loop brakes with a parking (lock) function.
- Simple brake cable adjustment.
- Soft, solid wheels.
- Swivel front wheels for easier turning.
- Height-adjustable handgrips.
- Folding and locking mechanism for storage and transport.
- Cane holder.
- Accessory bag for personal items.
- Carry bag for easier storage and transport.

WARNING – CHECK LOCKS BEFORE USE

Do not use the rollator until all wheels and legs have clicked and locked securely into place.

Step 1: Remove from packaging

- Take the folded rollator out of the box and lay it flat on the floor.



Step 2: Unfold the front wheels

- Swing one front wheel assembly outward until you hear or feel a click.
- Repeat for the other side.
- Check that each wheel is firmly locked and does not move out of position.



Step 3: Unfold and lock the legs

- Each leg has a sliding red lock that secures the rollator into position. Pull the red lock upward and unfold the leg. When you hear a click, the leg is locked.
- Repeat on the other side.
- Confirm that both legs are fully opened and locked.

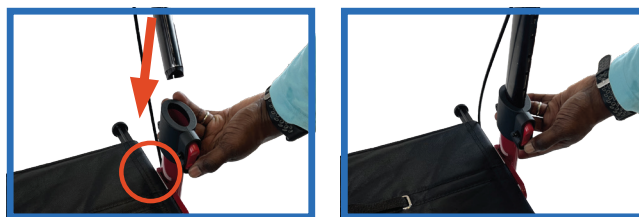


Step 4: Install the arms (handles)

- Make sure the brake handles point toward the rear wheels.
- Press the red button on the rollator frame and slide the arm tube into the frame.
- Raise or lower to the desired height, then release the red button so it clicks into a hole.
- Repeat on the other side.

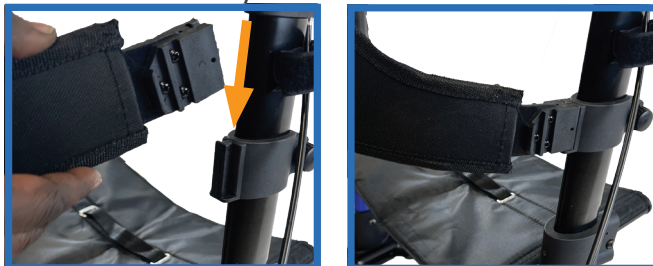
WARNING – HANDLE HEIGHT LOCK

Do not use the rollator unless both handgrips have locked into one of the height adjustment positions and are set to the same height.



Step 5: Install the backrest

- Hold the backrest so that the narrow end points up.
- Align each end of the backrest with the matching connection on the frame.
- Slide each end down until it is fully seated and secure.



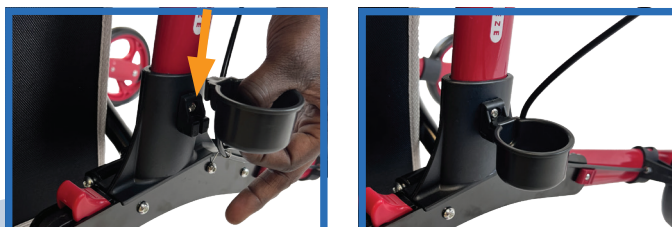
Step 6: Install the bag

- The front of the bag shows the Journey Health & Lifestyle logo.
- Attach the half-circle clips on each end of the bag to the matching points on the front of the rollator.
- Make sure the bag hangs evenly and securely.



Step 7: Install the cane holder

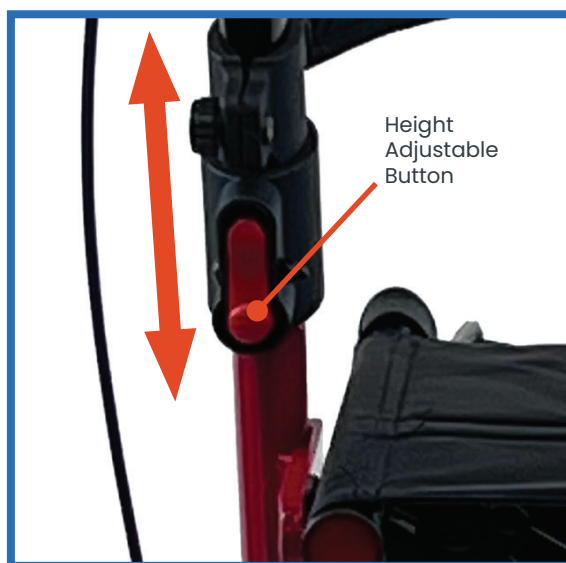
- Align the connecting groove on the cane holder with its mounting point on the frame.
- Slide or press the cane holder into place until secure.



Height Adjustment

The handgrips should be set to a height that feels comfortable and safe for you.

1. Press the height adjustment button or spring button.
2. Raise or lower the handgrip to the desired height.
3. Release the button and listen for a click as it locks into a hole.
4. Repeat on the other side.



WARNING – MATCHED HEIGHT

- Make sure **both** handgrips are at the same height before use.
- Do not use the rollator unless each handgrip is locked into a height adjustment position.

Operating the Brake

1. To slow down or stop

Gently squeeze both brake levers toward the handgrips at the same time. This will slow and stop the rollator.



2. To park (lock) the brakes

Push both brake levers downward until you feel a slight click. The brakes are now locked and the rollator is in "park."



3. To release the park lock

Pull both brake levers up again. You will hear a click as the lock releases.

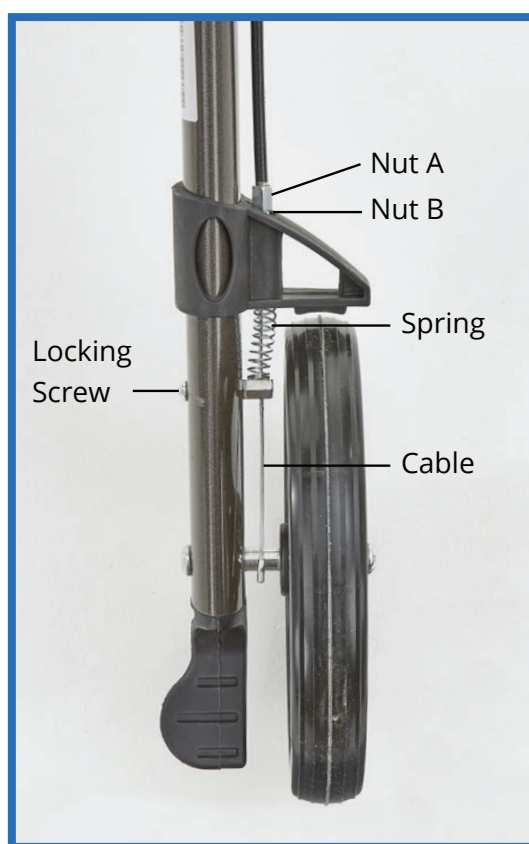
WARNING – ALWAYS USE BOTH BRAKES

Always operate both brakes together. Do not rely on one brake only, as this can cause the rollator to veer to one side.

Height Adjustment

The brake system will need occasional adjustment to stay effective.

- Loosen Nut B.
- Tighten or loosen Nut A to adjust the cable tension.
- Re-tighten Nut B.
- If more adjustment is needed, loosen the Locking Screw and gently pull the cable down by about 1 mm with pliers.
- Re-tighten the Locking Screw, then fine-tune again using Nuts A and B.



WARNING – TEST BRAKES BEFORE USE

After any adjustment, always test the brakes in a safe area before normal use. If you cannot achieve firm and reliable braking, do not use the rollator; contact your supplier or Journey Health & Lifestyle Customer Service.

Step 1:

While in upright position, remove arms, storage bag, and backrest.



Step 2:

Fold Breeze legs and wheels.



Step 3:

Place Breeze into carry bag with seat reflectors and front wheels facing upward.



Step 4:

Zip up bag.



Step 5:

Breeze is ready to transport or store.

Min Height	31 inches
Max Height	38 inches
Length	26 inches
Width	25.4 inches
Folded Width	10.6 inches
Folded Height	13.4 inches
Folded Length	23.6 inches
Min / Max Seat Height	21 inches
Seat Width	18.1 inches
Seat Depth	9.8 inches
Products (lbs)	18
Rear Wheel Size	199x30mm
Front Wheel Size	199x30mm
Max User Weight (lbs)	300
Frame Material	Aluminum
Suspension	No
Bag Depth	13.4 inches
Bag Width	4 inches
Bag Length	15 inches

MD Mobility Aid

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 SEE PRODUCT LABEL



1. Use the rollator only as a walking aid on standard pavements or indoor floors. Avoid rough, uneven, or pot-holed surfaces that can affect stability and may damage the rollator.
2. Clean the frame with a damp cloth and mild detergent. Do not use abrasive or solvent-based cleaners, as they can damage the finish and may void the warranty.
3. Dry all surfaces with a soft cloth after cleaning. Use a water-dispersing spray (such as WD-40) on metal joints to help protect against rust.
4. Check that the folding mechanism and all wheels function smoothly and that the front wheels swivel freely and are firmly attached.
5. **Monthly checks:**
 - a. Make sure no parts are loose.
 - b. Check and adjust the brakes if needed.
 - c. Check castors and wheels for wear or damage.
6. Do not fit any parts or accessories made by another manufacturer. This can affect safety and will void the warranty.
7. Visually check your rollator every day for any changes or damage.

WARNING – IF YOU SUSPECT A FAULT

If you suspect the unit is faulty or notice any unusual noises, movement, or reduced braking, do not use it. Contact Journey Health & Lifestyle Customer Service immediately.

Use this quick checklist regularly to help keep your walker safe and in good working order:

- Check all screws, nuts, and fasteners; gently tighten by hand if needed.
- Confirm that the seat rail is fully engaged in the frame and does not move.
- Confirm that armrest height adjustments are locked and do not slip.
- Test the brakes before walking:
 - Squeeze both brake handles to ensure they slow and stop the walker.
 - Check that parking brakes engage with a clear “click” and release fully.
- Inspect wheels and tires for wear, cracks, or wobbling.
- If you notice any damage, unusual noises, or difficulty with the brakes or folding mechanism, stop using the walker and contact Journey Health & Lifestyle Customer Service before using it again.

Warranty

This product carries a 12-month warranty from the date of purchase against manufacturing defects. Misuse or Damage is not covered.



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